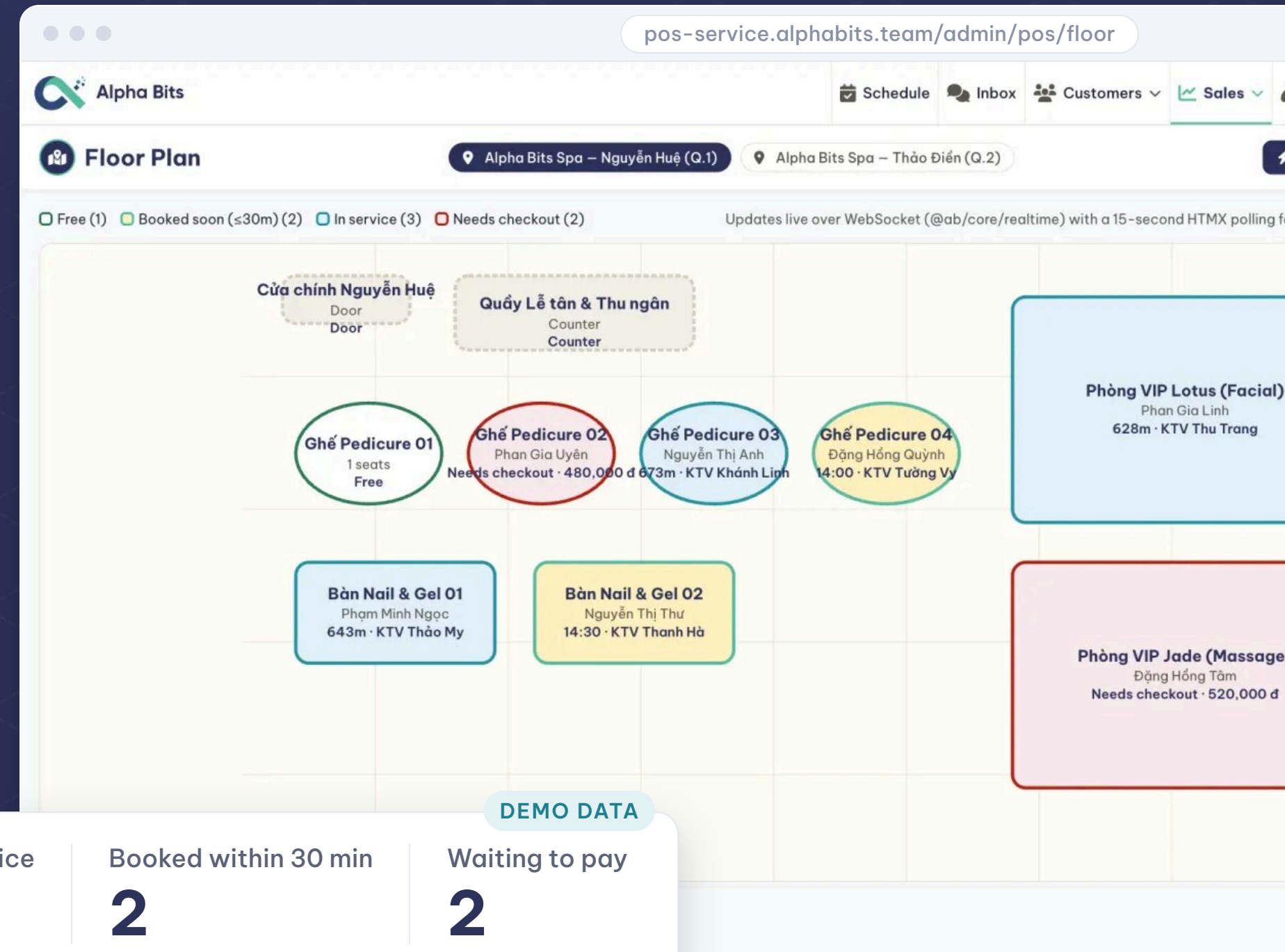


FOR NAIL SALONS AND SPAS

Every chair, every booking, **live on one floor plan**

See who is in which chair right now, book without clashes, check out with tips for each technician, and see which customers come back. One system that carries your salon's brand.

Alpha Bits Spa · pos-service.alphabits.team



WHO IT'S FOR

Built for salons that have **outgrown the booking notebook**

branches

1–5

chairs, tables and rooms

6+

technicians on shift

5+

chat channels taking bookings

4

✦ **Several branches**

- ✓ One customer list across every branch
- ✓ A floor plan and a schedule per branch
- ✓ Numbers per branch or all together

✦ **A full service menu**

- ✓ Nails, pedicure, facials, massage
- ✓ A price and a length for each service
- ✓ Retail products sold on the same bill

• **AT YOUR SALON:**

Your salon today: How many chairs and rooms you have, how many technicians, how bookings come in, and which software or notebook you use now.

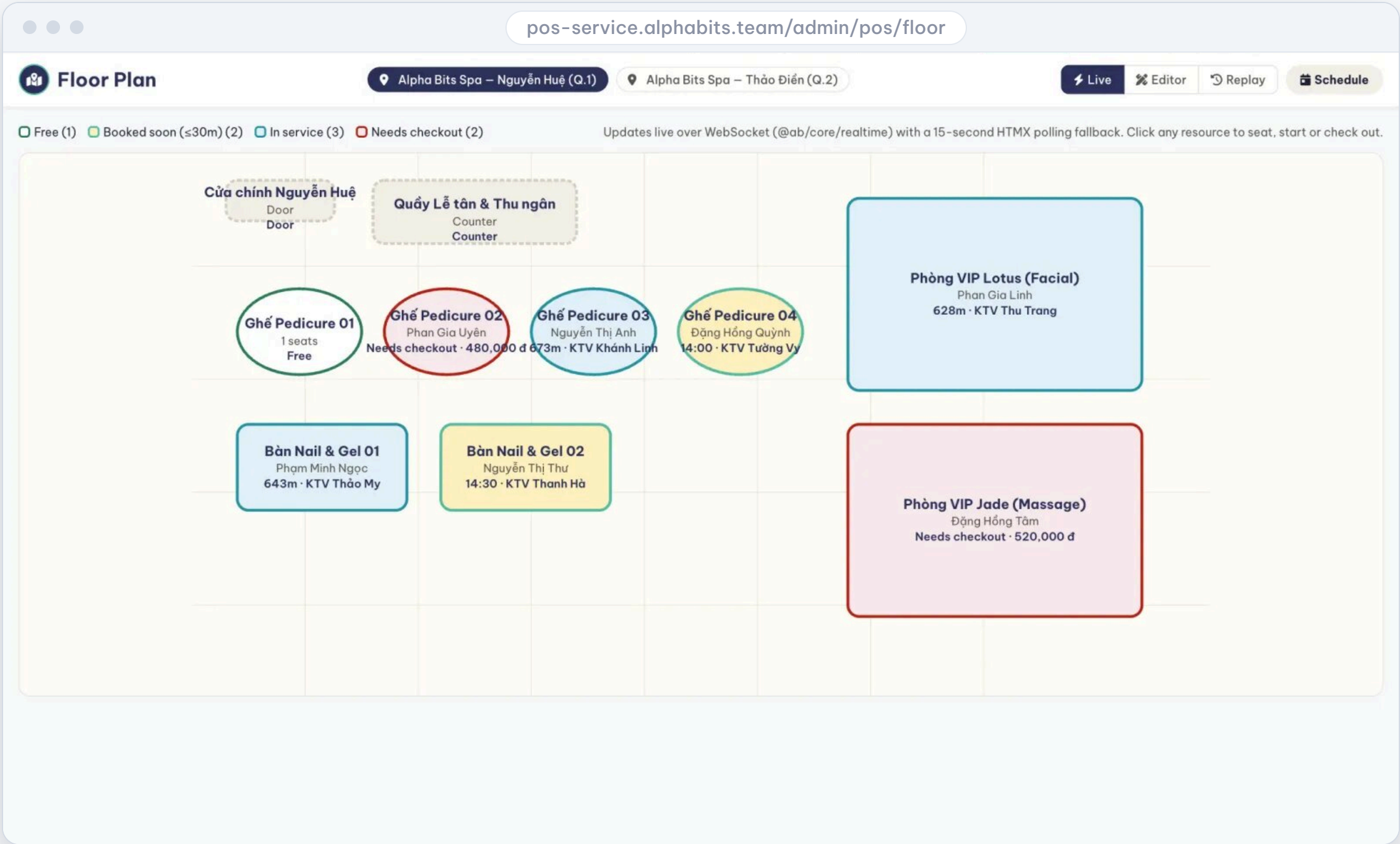
WHERE TO START

Which step costs your team the most? **Start there.**

AREA	STEP	DONE TODAY WITH	HOW STUCK	WANTED BY
B	Bookings and walk-ins		☐ ☐ ☐ ☐ ☐	Pick ▼
C	Knowing which chair is free		☐ ☐ ☐ ☐ ☐	Pick ▼
D	Checkout, tips and who did what		☐ ☐ ☐ ☐ ☐	Pick ▼
E	Messages from Zalo, Facebook, Instagram		☐ ☐ ☐ ☐ ☐	Pick ▼
F	Following up on enquiries		☐ ☐ ☐ ☐ ☐	Pick ▼
G	Bringing customers back		☐ ☐ ☐ ☐ ☐	Pick ▼
H	Service menu and promotions		☐ ☐ ☐ ☐ ☐	Pick ▼
I	Reports across branches		☐ ☐ ☐ ☐ ☐	Pick ▼

THE FRONT DESK'S VIEW

The whole salon on one live map



- Free**
Ready for the next walk-in
- Booked soon**
An appointment starts within 30 minutes
- In service**
Customer, technician and finish time on the chair
- Needs checkout**
Done, with the amount waiting to be paid
- Live**
Changes as it happens, on every screen; tap a chair to seat, start or check out
- Editor**
Draw your own chairs, tables, rooms, door and counter
- Replay**
Scrub through a day and watch each visit go from door to chair to checkout
- Per branch**
One plan for each location, a tap to switch

BOOKINGS

Chairs and rooms against the clock, bookings that never clash

pos-service.alphabits.team/pos/schedule

Alpha Bits

ScheduleInboxCustomersSalesFinanceQAQuản lý Lan Anh Admin

Schedule & Service Desk

Alpha Bits Spa – Nguyễn Huệ (Q.1)Alpha Bits Spa – Thảo Điền (Q.2)

17/10/2026By ResourceBy StaffLive FloorMy Appointments Today (0)Floor Plan

Start time	Ghế Pedicure 01 (chair)	Ghế Pedicure 02 (chair)	Ghế Pedicure 03 (chair)	Ghế Pedicure 04 (chair)	Bàn Nail & Gel 01 (table)	Bàn Nail & Gel 02 (table)	Phòng VIP Lotus (Facial) (room)	Phòng VIP Jade (Massage) (room)
08:30								
09:00	Nguyễn90 Thị Lan min KTV Khánh Linh · Classic Spa Manicure, Korean Gel Polish (Hands)							
09:30							Phạm 60 Minh min Nga KTV Thảo My · Vietnamese Traditional Body Massage (60m)	
10:00								
10:30		Phan 90 Gia min Uyên KTV						

Book appointment

Customer phone
0909...

Customer name

Start time
10:00

Chair / Room
Ghế Pedicure 01

Technician
KTV Bảo Ngọc

Services
☒ 3D Charm & Pearl Design (2 Nails) (30 min · 120,000 đ)
☐ Aromatherapy Neck & Shoulder (45m) (45 min · 360,000 đ)
☐ Bridal Bespoke Nail Couture (75 min · 520,000 đ)
☐ Calming Cica & LED Recovery Facial (75 min · 650,000 đ)
☐ Cat-Eye / Chrome Gel Overlay (60 min · 350,000 đ)
☐ Classic Herbal Pedicure (45 min · 220,000 đ)
☐ Classic Spa Manicure (45 min · 180,000 đ)
☐ Collagen Foot Mask Add-on (30 min · 140,000 đ)
☐ Detox Sea Salt & Heel Scrub Pedicure (60 min · 310,000 đ)
☐ French Tip / Ombré Set (30 min · 160,000 đ)
☐ Gentle Gel Soak-Off & Buff (30 min · 90,000 đ)
☐ Gua Sha Sculpting & Eye Lifting Facial (75 min · 720,000 đ)
☐ Hand-Painted Botanical Art Set (45 min · 280,000 đ)
☐ Hard Builder Gel Infill (60 min · 380,000 đ)
☐ Herbal Compress Therapy (75m) (75 min · 590,000 đ)
☐ Himalayan Hot Stone Full Body (90m) (90 min · 690,000 đ)
☐ Hot Stone Reflexology Pedicure (60 min · 380,000 đ)

- 1

By resource or by technician
The day per chair and room, or per member of staff
- 2

Book in seconds
Phone number, services, technician, start time
- 3

No double booking
A chair or a technician can't be booked twice for the same time
- 4

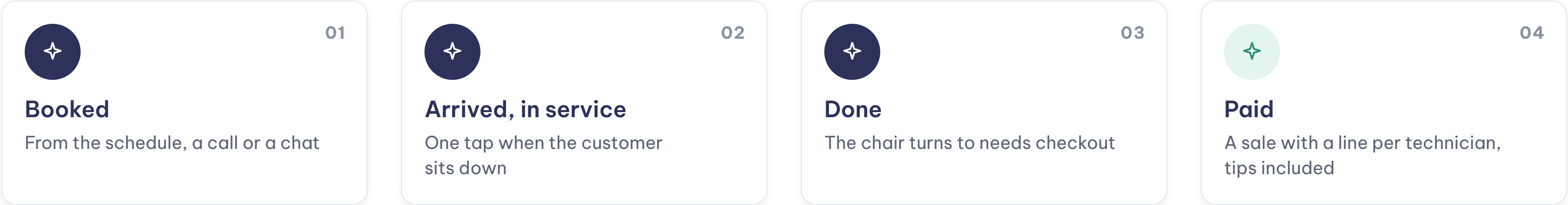
Moves and no-shows
Reschedule, mark arrived, no-show or cancelled

• AT YOUR SALON:

How do you take bookings today: a notebook, Zalo, a spreadsheet? How often do two clash?

FROM CHAIR TO PAID

From booked to paid, every step on record



pos-service.alphabits.team/admin/pos/invoices

Sales invoices

Every status 322

Completed 322

Last 30 days

Code, customer or cashier

Sales 156,150,000 đ · Discounts given 810,000 đ · Paid 156,150,000 đ

Time	Code	Order code	Customer	Cashier	Qty	Discount	Total	Paid	Status
17/10/2026, 10:35	HD000790		Phạm Minh Nga	KTV Thảo My	2		530,000 đ	530,000 đ	Completed
17/10/2026, 10:05	HD000789		Nguyễn Thị Lan	KTV Khánh Linh	3		490,000 đ	490,000 đ	Completed
16/10/2026, 15:15	HD000782		Nguyễn Thị Giang	KTV Bảo Ngọc	2		210,000 đ	210,000 đ	Completed
16/10/2026, 15:15	HD000781		Hoàng Thu Tâm	KTV Tường Vy	1		720,000 đ	720,000 đ	Completed
16/10/2026, 15:15	HD000780		Võ Phương Hà	KTV Thảo My	3		350,000 đ	350,000 đ	Completed
16/10/2026, 15:15	HD000779		Nguyễn Thị Linh	KTV Khánh Linh	3		455,000 đ	455,000 đ	Completed
16/10/2026, 13:15	HD000788		Hoàng Thu Hạnh	KTV Thanh Hà	2		340,000 đ	340,000 đ	Completed
16/10/2026, 13:15	HD000787		Võ Phương Trinh	KTV Thu Trang	1		220,000 đ	220,000 đ	Completed

VISIT STATUS IN THE SYSTEM

- Booked

• Arrived

• In service

• Done
- Paid

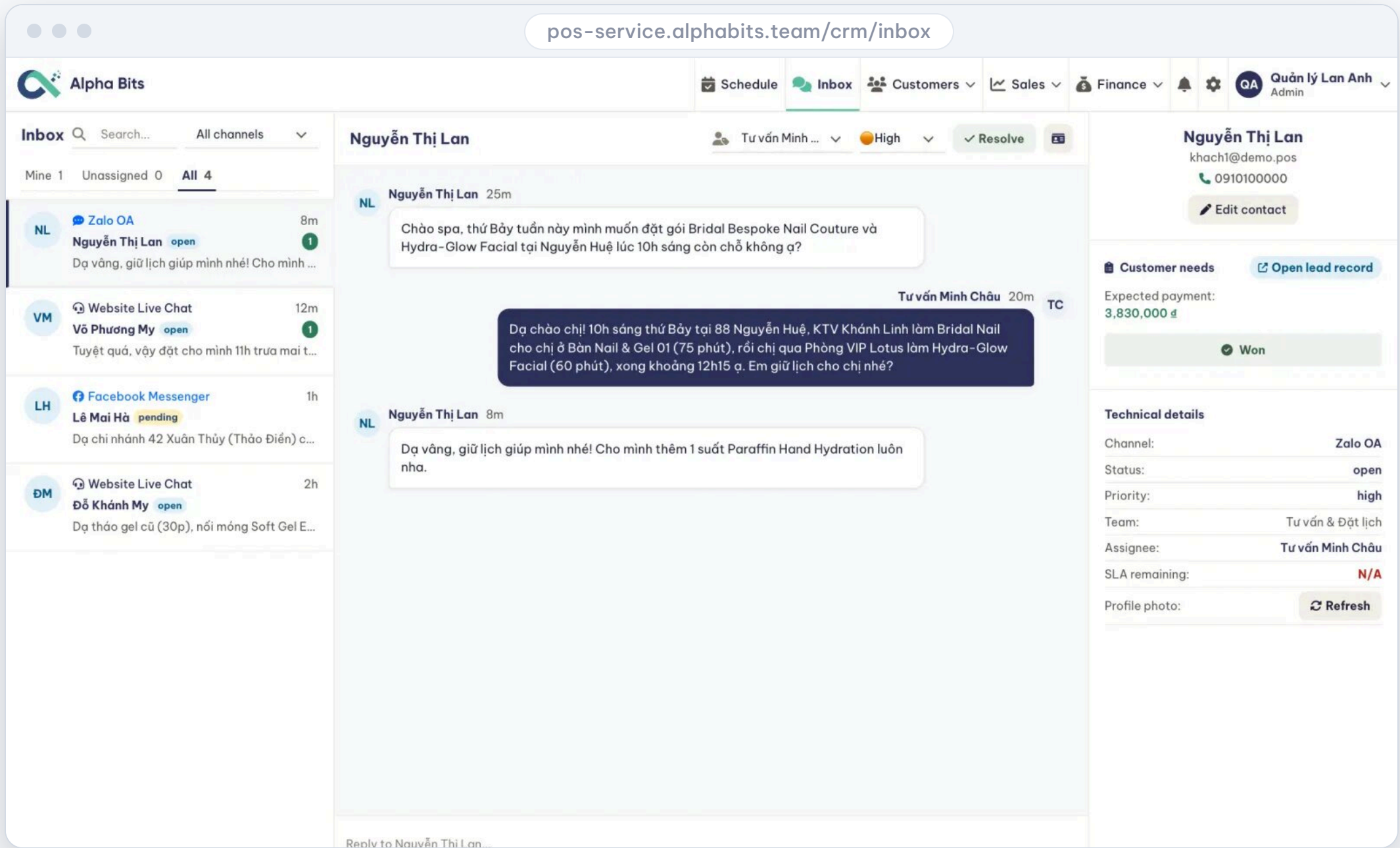
• No-show

• AT YOUR SALON:

How do you split tips today, and how do you work out what each technician did?

MESSAGES

Zalo, Facebook, web chat: one shared inbox



- 1 Every channel in one place**
Zalo OA, Messenger, Telegram and chat on your website
- 2 Saved replies**
Prices, opening hours and free slots without retyping them
- 3 One click to a lead**
Note the service they want and when
- 4 Clear ownership**
Who answers, how urgent it is, when the reply is due

• **AT YOUR SALON:**

Which channel brings the most bookings, and who answers it while the salon is busy?

ENQUIRIES AND PACKAGES

Every enquiry has an owner, no booking left hanging

pos-service.alphabits.team/crm					
Alpha Bits					
ScheduleInboxCustomersSalesFinanceQuản lý Lan Anh Admin					
Advising & Leads CRMAdd leadSearch name, email, phone, no					
12 New14,400,000 đ +	37 Contacted59,100,000 đ +	38 Qualified70,190,000 đ +	38 Consulting142,100,000 đ +	125 Won297,200,000 đ +	
HQHoàng Thu Quỳnh0928161348Zalo OATư vấn Minh Châu1,200,000 đjust now	VNVô Phương Nhi0980177624InstagramTư vấn Minh Châu1,500,000 đjust now	ĐTDặng Hồng Thư0981177937Website ChatQuản lý Lan Anh1,500,000 đjust now	VTVũ Quỳnh Thư0931162287Website ChatTư vấn Minh Châu4,200,000 đjust now	HTHuỳnh Ngọc Thu0970146637Website ChatTư vấn Minh Châu1,260,000 đjust now	
NGNguyễn Thị Giang0924160096Facebook FanpageQuản lý Lan Anh1,200,000 đjust now	PQPhan Gia Quỳnh0978176998Zalo OAQuản lý Lan Anh1,500,000 đjust now	VVVũ Quỳnh Vy0979177311Facebook FanpageTư vấn Minh Châu1,500,000 đjust now	PDPhạm Minh Diệp0927161035POSQuản lý Lan Anh4,200,000 đjust now	HNHoàng Thu Nhi0969146324InstagramTư vấn Minh Châu1,180,000 đjust now	
VKVô Phương Khuê0920158844InstagramTư vấn Minh Châu1,200,000 đjust now	HCHoàng Thu Châu0976176372Website ChatTư vấn Minh Châu1,500,000 đjust now	HDHuỳnh Ngọc Diệp0977176685POSQuản lý Lan Anh1,500,000 đjust now	ĐYĐỗ Khánh Yến0923159783Zalo OATư vấn Minh Châu4,200,000 đjust now	LQLê Mai Quỳnh0967145698Zalo OATư vấn Minh Châu1,055,000 đjust now	

- 1

Clear stages

New, contacted, qualified, consulting, won
- 2

Know where they come from

Zalo OA, Instagram, Facebook, website chat, walk-ins
- 3

See revenue coming

Expected value for each column

AUTOMATIONS INCLUDED

When a new lead arrives

Send the price list

Assign a consultant

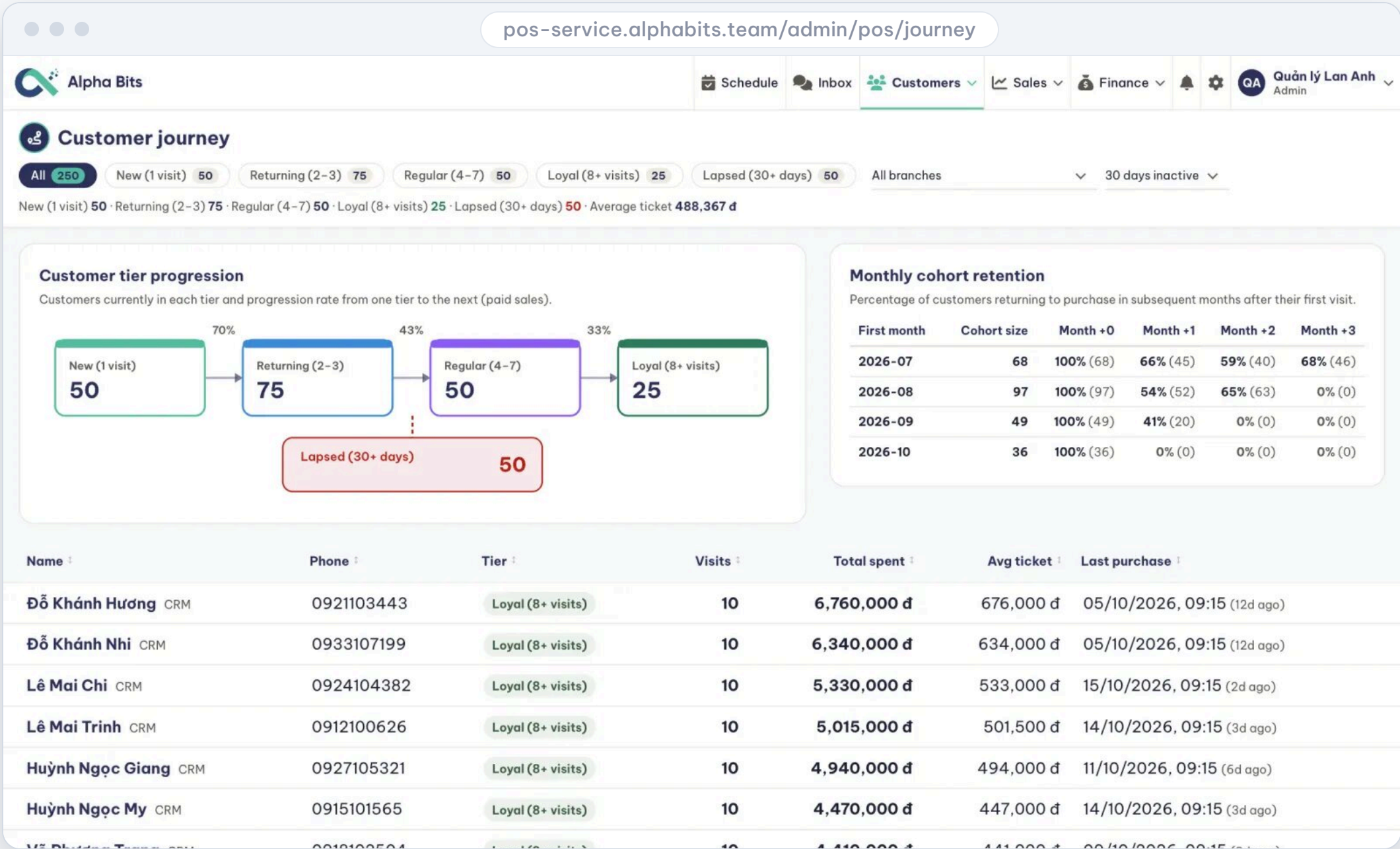
Set a reply deadline

• AT YOUR SALON:

Who follows up on enquiries for packages and bridal sets, and which ones go quiet?

FROM FIRST VISIT TO REGULAR

See who comes back and who is overdue a visit



- 1 Five tiers, one flow**
How many go from a first visit to returning, regular and loyal, and the share that makes each step
- 2 Monthly cohorts**
Of the customers who first came in a month, how many came back in each month after
- 3 The lapsed list**
Who hasn't been back in 30 days, when a fill is usually due every three or four weeks
- 4 Win them back**
A group email to one tier at one branch

• **AT YOUR SALON:**

How many of last month's new customers have booked again?

WHAT YOU OFFER

Your service menu, prices and promotions in one place

pos-service.alphabits.team/admin/pos/products

Alpha Bits

ScheduleInboxCustomersSalesFinance

Quản lý Lan AnhAdmin

ProductsAll 30Stock tracked 4Stock not tracked 26All categories

NameCodeCategoryPriceStockSold, 30 daysLast changed

Calming Cica & LED Recovery Facial	FAC-03	Facial & Head Spa	650,000 đ	—	6	—
Gua Sha Sculpting & Eye Lifting Facial	FAC-04	Facial & Head Spa	720,000 đ	—	15	—
Hydra-Glow Glass Skin Facial	FAC-02	Facial & Head Spa	580,000 đ	—	15	—
Nourishing Botanical Gội Đầu Dưỡng Sinh	FAC-01	Facial & Head Spa	350,000 đ	—	16	—
Cat-Eye / Chrome Gel Overlay	GEL-03	Gel & Acrylic	350,000 đ	—	15	—
Gentle Gel Soak-Off & Buff	GEL-06	Gel & Acrylic	90,000 đ	—	16	—
Hard Builder Gel Infill	GEL-05	Gel & Acrylic	380,000 đ	—	22	—
Korean Gel Polish (Hands)	GEL-01	Gel & Acrylic	260,000 đ	—	24	—
Korean Gel Polish (Toes)	GEL-02	Gel & Acrylic	260,000 đ	—	22	—
Soft Gel Extension Full Set	GEL-04	Gel & Acrylic	480,000 đ	—	13	—
Classic Spa Manicure	MAN-01	Manicure	180,000 đ	—	16	—


Services

Name, price and length, by category



Retail products

Oils, polish and care kits on the same bill



Happy-hour offers

A discount for a time window, applied at checkout



What each one cost

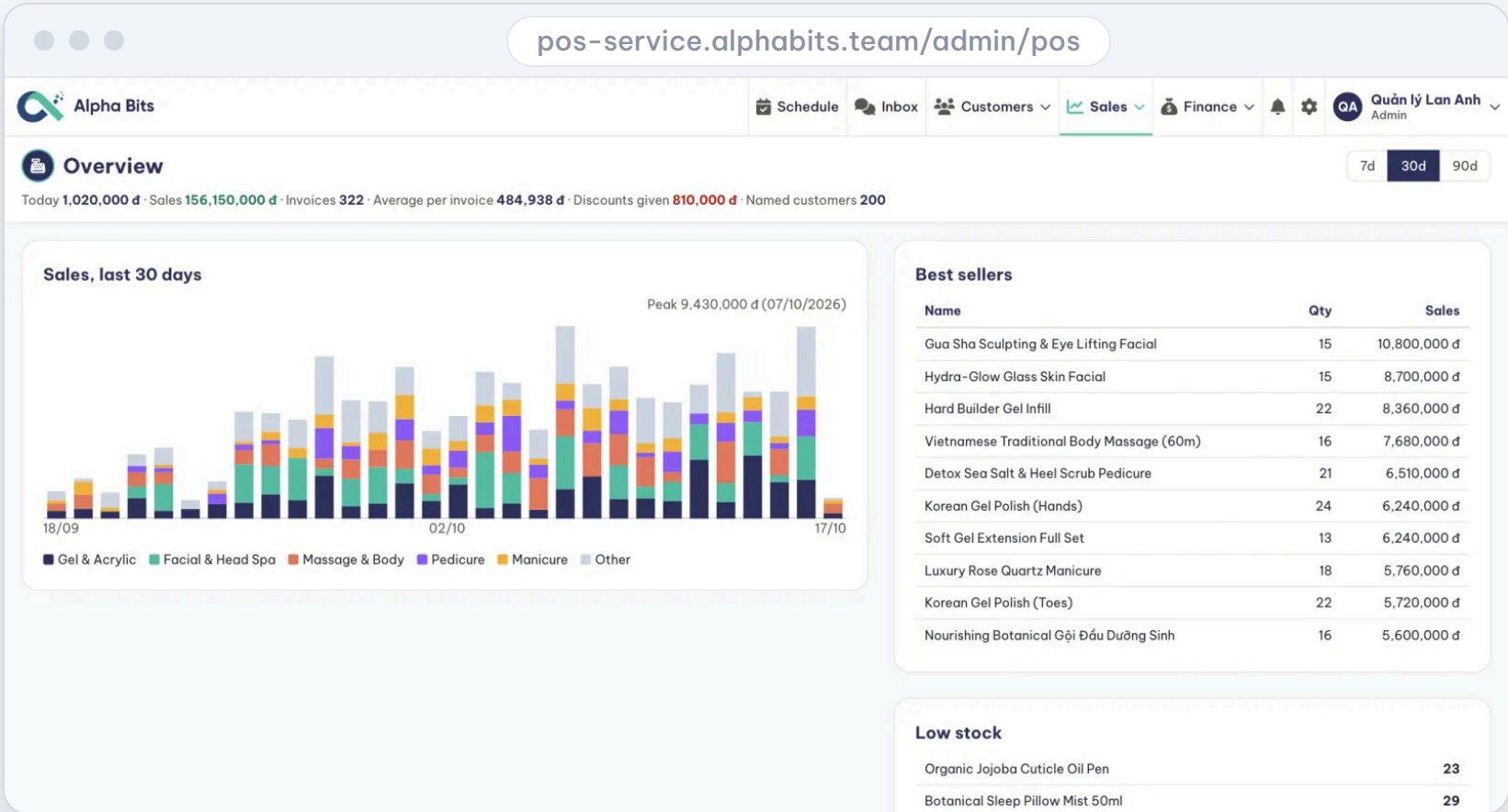
Discount given, invoice by invoice

• AT YOUR SALON:

Where does your price list live today, and how do staff know which offer is running?

FOR THE OWNER

Owners see the numbers, technicians see their own day



✦ **Sales by the day**

Revenue by service category, best sellers and low stock, over 7, 30 or 90 days

pos-service.alphabits.team/admin/staff

Alpha Bits

Schedule Inbox Customers Sales Finance QA Quản lý Lan Anh Admin

Staff

All 1 Consultant 0 Cashier 0 Technician 6 Locked 0

Add staff

Staff	Role	Assignments	Status	Actions
Alpha Bits Admin admin@spa.alphabits.team	Admin	—	Active	View only
Quản lý Lan Anh admin@demo.pos	Admin	—	Active	View only
Tư vấn Minh Châu sales@demo.pos	Consultant	—	Active	Edit Lock
KTV Bảo Ngọc ngoc@demo.pos	Technician	—	Active	Edit Lock
KTV Khánh Linh linh@demo.pos	Technician	—	Active	Edit Lock
KTV Thanh Hà ha@demo.pos	Technician	—	Active	Edit Lock
KTV Thu Trang trang@demo.pos	Technician	—	Active	Edit Lock
KTV Thảo My my@demo.pos	Technician	—	Active	Edit Lock
KTV Tường Vy vu@demo.pos	Technician	—	Active	Edit Lock

✦ **Roles per task**

Admin, consultant, cashier and technician; technicians see their own appointments

• **AT YOUR SALON:** Which numbers do you check each day, and do you compare branches or technicians?

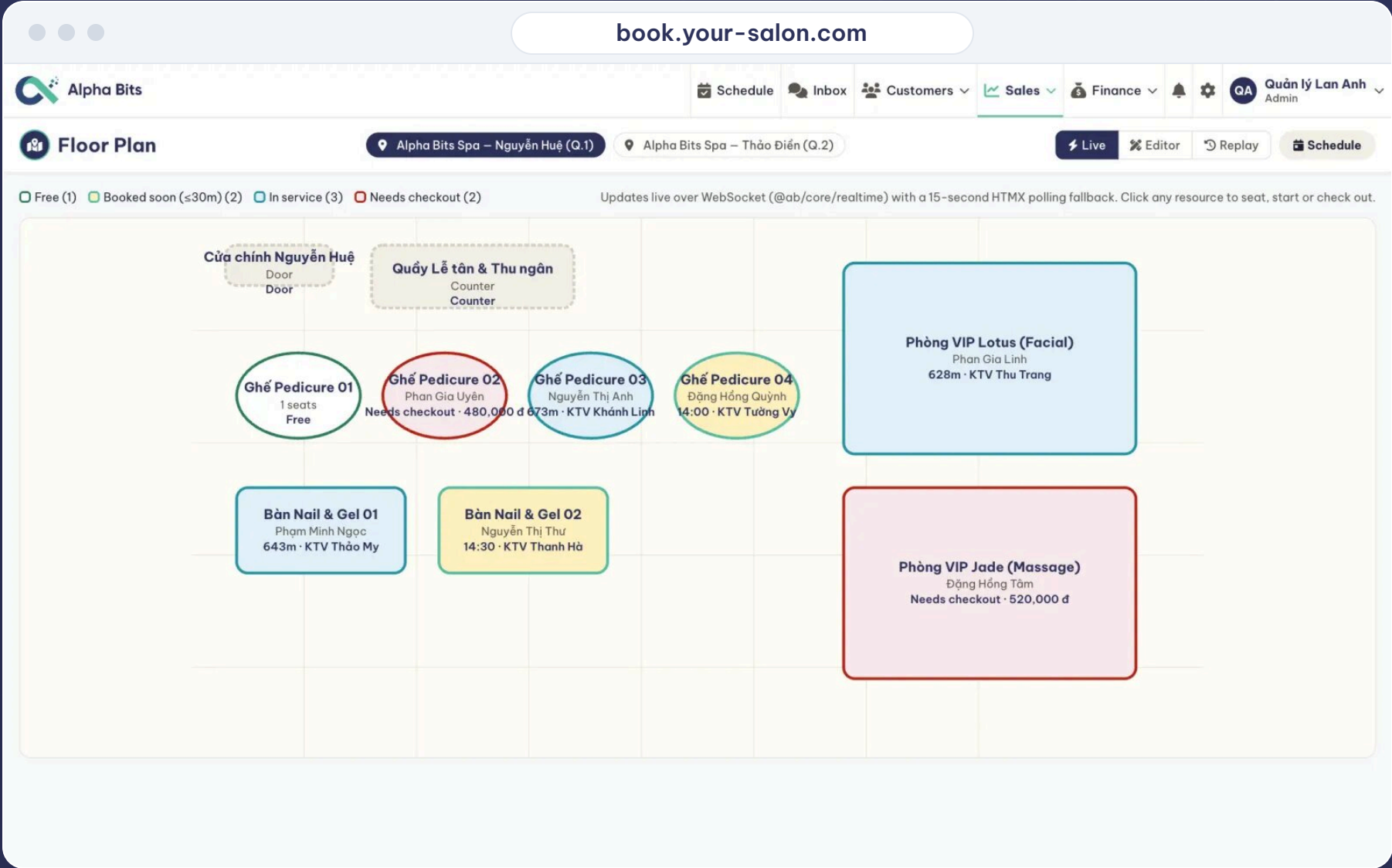
WHAT YOU GET

What's ready today, what we build for your salon

Built in	Ready to use	Configured	For your salon	Built on request	Agreed after the survey
- Schedule by chair, room and technician - Live floor plan, editor and replay - Checkout with staff lines and tips - Customer tiers and monthly cohorts - Multi-channel inbox - Enquiry pipeline and automations - Promotions and discount report - Roles and permissions		- Your services, prices and lengths - Your branches, floor plans and staff - Saved replies and message templates - Your promotions - Your domain and brand		- Online booking for customers - Zalo ZNS booking reminders - Technician commission rules - Prepaid packages and memberships - Loyalty points - E-invoices	
		Done with your team during the rollout.			

INFRASTRUCTURE

Your system, **your data**



EXAMPLE DOMAIN

- Your domain and brand**

Staff and customers see your salon, never the vendor
- 100% of the data is yours**

It runs on your own cloud and you keep full control
- No per-chair fees**

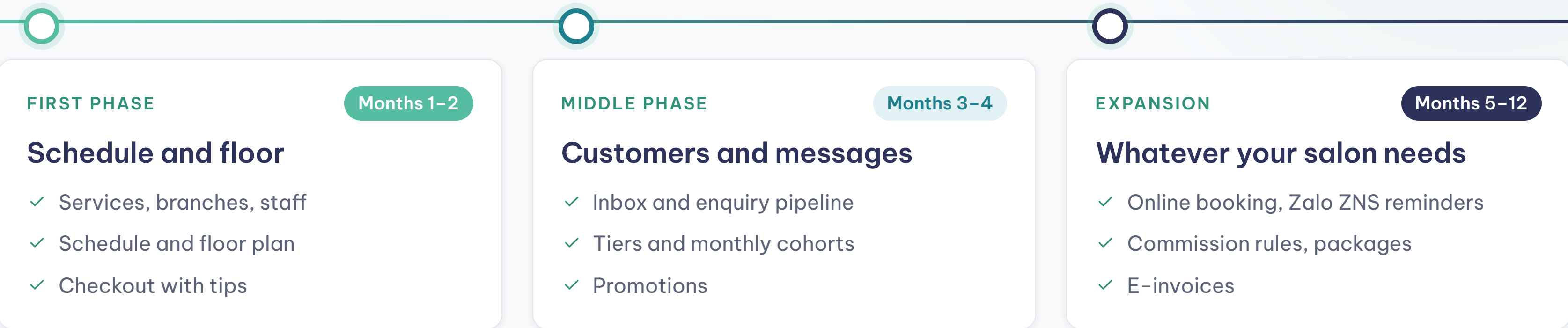
A fixed software cost, however many chairs and branches you add
- 400+ automated tests**

They ship with the system and keep it stable as features are added

ROLLOUT PLAN

• ILLUSTRATIVE, SET AT THE WORKSHOP

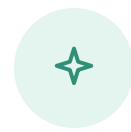
One step at a time, starting where it hurts most



• **AT YOUR SALON:** The order of the phases follows the ratings from your self-check.

INVESTMENT AND TIMELINE

Clear costs, starting with a survey

**Setup fee**

Service menu and data import, floor plans, training your team

Quoted to your scope

**Monthly running fee**

Fixed, never charged per chair or per booking

Quoted to your scope

**Extra development**

Per item, agreed after the workshop

Quoted to your scope

A detailed quote follows once the first phase is agreed.

1

You fill in the survey

The owner answers first, step by step

2

Workshop with Alpha Bits

Walk through the demo and rate the priorities

3

Agree the first phase

With a quote and a rollout timeline

4

Start the rollout

Setup, data import, staff training